

SETTING

Suburban Clinic

CLIENT

You have a five-year-old not neutered male dog. You think your dog has an ear infection because you noticed the dog scratching his ears and shaking his head. You also noticed an offensive smell coming from the ear area when you bathed him. You haven't neutered your dog because you think he will grow fat and lazy.

TASK

- Describe your dog's condition to the vet.
- Explain that you moistened a cotton ball with warm water to clean the ears and noticed dark brown 'crumbs' falling out of the ear.
- You are shocked to learn your dog has ear mites and listen to the vet explain treatment and control.
- Explain your fears of having the dog neutered but eventually agree to consider de-sexing your dog.

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VET

Your client has a five-year-old entire male dog and thinks the dog has an ear infection. The dog scratches his ears and shakes his head. There is an offensive smell coming from the ear area.

TASK

- Ask the client to explain the dog's actions.
- Find out if cleaning the ear has been attempted or if anything was put in the ear.
- Explain that the dog has Ear Mites and they cause intense irritation. If untreated can predispose to infection which may rupture the ear drum.
- Tell the client about medication - drops into each ear twice daily or a specific topical flea treatment that is put onto the skin (more expensive). Good flea treatment is necessary to keep ear mites under control.
- Ask why the dog has not been de-sexed and suggest it is done.
- Explain with the correct diet and daily exercise his/her dog will stay healthy.