Introduction

You should certainly practice writing OET sub-tests before test day and it is a very good idea to use a ‘method’ while you practice and on test day. E2Language recommends the following method:

- Read the TASK carefully
- Interpret case notes correctly
- Select relevant case notes
- Transform case notes accurately
- Organise your writing logically

Please note that this method is not necessarily step-by-step. You will need to refer back to each part of the method a number of times throughout the duration of the test. Nevertheless, the method provides a solid set of instructions that will help you to understand what you need to do on test day to improve your chances of success on this sub-test.

Read the TASK

The OET Writing sub-test goes for 45 minutes, the first five minutes of which is only for reading. The first thing you should do during the five minutes reading time is read the TASK carefully. The TASK is located at the bottom of the case notes and looks something like this:

**TASK**

Using the information in the case notes, write a letter to Ms Samantha Bruin, Senior Nurse at Greywalls Nursing Home, 27 Station Road, Greywalls, who will be responsible for Mr Baker’s continued care at the Nursing Home.
Usually, the TASK will provide you with:

- The recipient’s name
- The recipient’s position/profession
- The recipient’s place of work and address
- A reference to what type of letter you must write: referral, discharge, transfer or information

You can also see or infer from the TASK whether the recipient knows the patient or whether you are introducing the patient to the recipient for the first time. Knowing this information is critical for case note selection. For example, in the TASK above, we can infer that Ms Bruin knows Mr Baker already.

**Interpreting case notes correctly**

Having read the TASK, you now know WHO you are writing to and WHY, so you should begin reading the case notes, paying special attention to case notes that are pertinent to the TASK.

The case notes will not be written in perfect sentences and are somewhat challenging to understand. As such, you will need to ‘interpret’ them. It is critical that you interpret the case notes correctly because misinterpretations will result in incorrect information being placed in your letter.

Sometimes the case notes will be written in short ungrammatical phrases, such as:

**NURSING MANAGEMENT AND PROGRESS**

*daily dressings surgery incision site*

A case note may also use an abbreviation, such as:

**DISCHARGE PLAN**

*Social worker organised 2-wk hire of walker*

In addition, case notes may even include symbols such as arrows. For example:
PAST MEDICAL HISTORY
Eyesight ↓ due to cataracts removed 16 mths ago

It is also critical to pay attention to the sub-heading or category that a specific case note is under. Compare these two case notes:

PAST MEDICAL HISTORY
hernia

ADMISSION DIAGNOSIS
hernia

There are important differences between a hernia mentioned in ‘past medical history’ and a hernia mentioned in ‘admission diagnosis’.

Selecting relevant case notes

After you have read and correctly interpreted the case notes you will then need to think more carefully about case note relevance. Considering the body of your letter should only be between 180 and 200 words, you simply cannot – and you certainly should not – include all of the case notes.

Again, you need to make sure you are writing a relevant letter, and that largely depends on the TASK. Make sure you understand the TASK fully and you know who you are writing to and why. Write the letter for – and only for – the recipient, keeping his or her needs in mind at all times.

Selecting case notes, however, is challenging because while some case notes will clearly be relevant and irrelevant, others will be semi-relevant. You have to make decisions about which case notes to include and which case notes to ignore. This is why practice is so important: By practicing the OET writing sub-test, you will develop an understanding of how many case notes you should include in order to write an appropriate length. You do not want to write a letter on test day that is well below or well above the word count.
Organising case notes logically and coherently

‘Organising case notes’ and the following step ‘transforming case notes’ happen simultaneously while you write. In other words, as you organise case notes into logical paragraphs you will also be transforming them into accurate sentences.

The structure of your letter is critical for success. In short, it needs to be ‘readable’, not just grammatically, but it should flow from beginning to end in a coherent and logical way. Although there’s no ‘set structure’ for OET writing, there are some guidelines that you should keep in mind when organising your letter:

1. The introductory sentence/paragraph should contain the reason why you are writing the letter (i.e. refer, discharge, transfer) and the main medical issue. As a rule, important information should be prioritised or brought to the top of the letter; don’t bury the important information deep in the letter.

2. Paragraphs should contain single ‘themes’. A paragraph should not contain mixed information; it should be clear what the paragraph is about, not confusing.

3. The internal structure of the paragraph should also flow from beginning to end. So, while your whole letter should flow from beginning to end so should your paragraphs be structured coherently.

You may want to spend a minute or two ‘planning’ your letter structure before you begin writing. Ask yourself:

- What’s the most important issue?
- What’s the secondary issue?
- What else does the reader need to know?

Sketch out a simple paragraph structure before you start writing because once you start writing it’s very difficult to restructure, for you are writing on paper not a computer.
Transforming case notes accurately

Grammatical accuracy accounts for 20% of your mark; however, if your grammar is incomprehensible then it will affect much more than 20% of your overall grade. Consider the difference in meaning from these three verb tenses:

- Mr Baker experiences migraines. (regularly)
- Mr Baker experienced migraines. (in the past)
- Mr Baker is experiencing migraines. (currently)

You need to transform case notes into grammatically accurate sentences so that the meaning is clear to the reader and reflects the intended meaning of the case note.

You should also make sure that you include a range of different sentence types – some short, some complex, some active, some passive; but remember that the aim is to not include various sentence types but to communicate information as clearly as you possibly can that will require you to use varied sentence types and grammar.

After you have finished your letter, give it a once over for any silly grammar mistakes. Many candidates make mistakes with:

- Singular and plural nouns (pimple vs pimples)
- Countable and uncountable nouns (blood vs bloods)
- Articles (a headache vs the headache)
- Verbs (suffers from vs is suffering from vs has suffered from etc.)
- Prepositions (please monitor for anaemia / he is on medication)

Proper letter format

There are different ways to format your letter but here is a standard approach:

<p>| Recipient title and full name | Ms Samantha Bruin |
| Profession/Position           | Senior Nurse      |
| Hospital/Clinic name         | Greywalls Nursing Home |
| Hospital/Clinic address      | 27 Station Road, Greywalls |
| (Today’s date)               | dd/mm/yyyy        |</p>
<table>
<thead>
<tr>
<th>Re: Patient name, patient age</th>
<th>Re: Gerald Baker, aged 63 years</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salutation</td>
<td>Dear Ms Bruin,</td>
</tr>
<tr>
<td>Introduction</td>
<td>-</td>
</tr>
<tr>
<td>Paragraph 1</td>
<td>-</td>
</tr>
<tr>
<td>Paragraph 2</td>
<td>-</td>
</tr>
<tr>
<td>(Paragraph 3)</td>
<td>-</td>
</tr>
<tr>
<td>Closing phrase</td>
<td>If you have any queries, please do not hesitate to contact me.</td>
</tr>
<tr>
<td>Sign off</td>
<td>Yours sincerely,</td>
</tr>
<tr>
<td>Your profession</td>
<td>Charge Nurse</td>
</tr>
</tbody>
</table>

As you can see, if you memorise the letter format most of your precious writing time can be spent on the introduction and ‘body paragraphs’.

If you require any expert help on your OET writing, or any other OET sub-test, please visit [www.e2language.com](http://www.e2language.com)